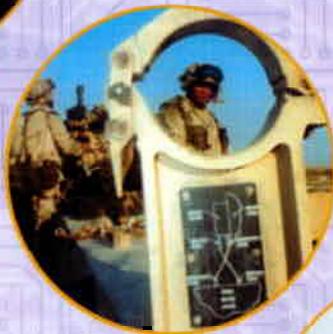


eB Underway

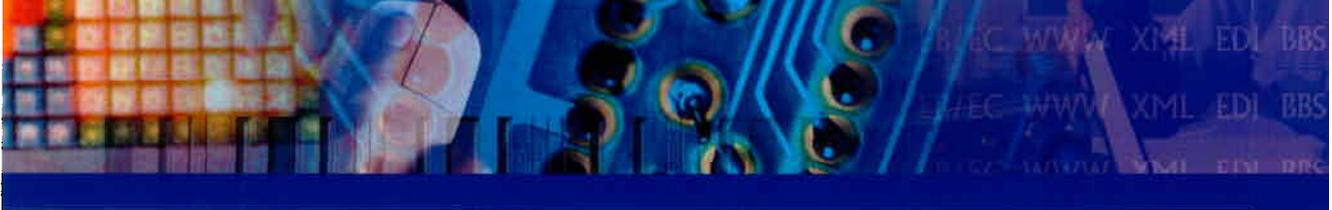
Navy and Marine Corps personnel are finding it much easier to search for critical supplies and repair parts, or check the status of requisitions, thanks to an online web-based system called One Touch Support. With a single password, users afloat or ashore can order new parts, identify where supplies and repair parts are located, and gather information on the status of outstanding requisitions.

The web site (<http://www.navsup.navy.mil/onetouch>) connects users to several supply databases via a single entry point. Before One Touch, users would have to search many separate databases, each requiring its own ID and password, often using separate computer terminals, to access information now available through the Global One Touch web site.



Each of the Fleet and Industrial Supply Centers have recently established regional One Touch web sites to provide customers with access to region-specific databases. Global One Touch is expanding the portal to add the capability to access supplies and parts data from private industry to provide the opportunity for best value comparison shopping.

Implementation



IMPLEMENTATION

Our strategic plan identifies how we will implement eB to achieve our vision. Our strategic goals form a cohesive eB approach and they provide the foundation for aggressive implementation plans to be developed at all levels of the organization. The DON believes that our strategic goals, combined with the eB-based process reengineering underway across the DON, form an interdependent, unified approach for deploying eB throughout the enterprise.

Our DON eB team, encompassing functional process owners, major claimants, organizational commanders and Fleet and Marine Corps users, must combine the elements of this plan with their functional and implementation plans, policies and procedures. To that end, strategic implementation plans must not only identify the strategies for implementing these DON goals and objectives, they must also clearly identify actions that the functional process owners and organizational commanders will execute.

We have established the Department of the Navy eBusiness Operations Office, at the Naval Supply Systems Command, to serve as a department-wide catalyst for implementing and integrating DON eBusiness efforts, for highlighting emerging uses of electronic business (both from within DON/Government and the private sector) and for making DON processes more effective and efficient.

Concurrent with the implementation of eBusiness across the DON is the Department's focused effort to make strong use of the Internet and World Wide Web to facilitate our vision. This effort to "web-enable" the Department encompasses all mission areas and is closely linked to ongoing and planned eBusiness initiatives.

We must not hesitate; we must not cope or adapt—we must leap to close the business practices gap. We must create change on purpose.

